



SOLIS
OWNER'S MANUAL

www.Solislight.net



WELCOME TO SOLIS

Thank you for your purchase of a SOLIS LED balloon light. At Solis, we strive to provide the best in class customer service out there. In this manual you will find how to get your unit repaired in the event it gets damaged or broken. Please read the sections below for warranty, repair, and registering your unit for warranty services. **Please contact us at anytime for any further questions, 234-738-8234, sales@solislight.net.**

REPAIRS

Repairs are handled in a variety of ways with Solis LED lighting. First, our units are simple, easy to take apart and put together, and inexpensive to repair yourself. End users may choose to repair units themselves using the Solis provided parts diagrams and or assistance from your local authorized dealer. Part ordering is available through your local authorized dealer, or in select areas of the country direct through Solis.

The second way to get your unit repaired is to send it back to an authorized dealer for repairs. Authorized dealers review the unit and diagnosis any problem you have with your unit. After that, they will quote the labor and materials involved to fix the unit like new. Most of the time units take around two hours to repair by authorized dealers. End users are responsible for shipping the unit to the local dealer. The authorized dealer will be the end user the freight back. Typically, authorized dealers charge around \$100 per hour to do repairs. Please reach out to us direct or your local dealer for a repair quote.



WARRANTY

1-Year Limited Warranty:

Solis Enterprises LLC warrants this product to be free from defects in material or workmanship for a period of one (1) year following the date of purchase.

IMPORTANT: YOU MUST CALL 234-738-8234, email sales@solislight.net, or register your unit online under www.solislight.net > Warranty Registration to setup your one-year manufacturer's warranty. FAILURE to do this will result in no warranty coverage.

This limited warranty does not cover failures due to abuse, accidental damage or when repairs have been made or attempted by anyone other than Solis Lighting and its Authorized Dealers. A defective product meeting the warranty conditions set forth herein will be replaced or repaired at no charge in either of two ways:

The first, which will result in exchanges only, is to return the product to the dealer from whom it was purchased (provided that the dealer is a participating and authorized dealer). Returns should be made within the time period of the dealer's policy for exchanges.

Proof of purchase may be required. Please check with the authorized dealer for its specific return policy regarding time limits for returns. The second option is to take or send the product to a Solis Lighting authorized dealer for repair or replacement at Solis Lighting's option. Proof of purchase may be required. Solis Lighting authorized repair dealers are listed online at www.solislight.net. **This warranty does not apply to accessories.** This warranty gives you specific legal rights and you may have other rights which vary from state to state. Should you have any questions, contact the manager of your nearest dealer. All other guarantees, express or implied, are hereby disclaimed.

PARTS DIAGRAMS

Please contact Solis or your local authorized dealer for your units parts diagram, parts pricing, and repair schematics.

THANK YOU FOR CHOOSING SOLIS!



www.Solisligh.net

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